

Scheduled Maintenance Plans

Normal Maintenance Protection Plans for Ford, Lincoln and Mercury Vehicles

Premium Maintenance Plan and Extra Maintenance Plan both cover a comprehensive list of manufacturer-recommended scheduled maintenance items. Premium Maintenance Plan includes coverage for normal wear items as well.

\$0 Deductible

Rental Car Option

A first-day rental car option is available at extra cost for rental assistance when your vehicle is left for maintenance and repairs covered by the New Vehicle Limited Warranty or Ford ESP. It starts the first day and reimburses up to \$28 per day (\$35 for Lincoln) for up to 2 days.

May Add Resale Value to Your Vehicle

If you sell your vehicle, the remaining coverage may be transferred to the new owner.

Financing Options

In most cases the ESP plan may be included in your finance contract. Convenient interest-free installment payment plans are also available for 5, 11 or 17 months.

Transferrable

Premium Maintenance Plan The 6 "Normal Wear" Items

Premium Maintenance Plan covers the following items if they fail due to normal wear:

- Spark Plugs (Except in California)
- Shock Absorbers
- Clutch Disc
- Engine Belts and Hoses
- Brake Pads and Linings
- Wiper Blades

Some Points to Remember ...

- Coverage is for normal maintenance schedules only. (Wear items and failures of covered components due to normal wear are included for the time/mileage you select for Premium Maintenance Plan only)
- Coverage begins at the signature date and current mileage. You can only purchase Premium Maintenance Plan or Extra Maintenance Plan for your vehicle before 12 months/12,000 miles of the warranty start date and zero miles, whichever occurs first

This brochure is intended to provide general information about Ford ESP. Prices and plans are subject to change without notice. Plan availability, benefits, coverage and provider may vary by state. Please see your dealer for details or refer to your plan provisions. Illustrations used in the brochure are for graphic representation only. Repairs needed to any engine, transmission and final drive components resulting from the use of a non-Ford component such as an aftermarket turbocharger are not covered. In some cases, repairs will be made with authorized new or remanufactured parts after the expiration of the New Vehicle Limited Warranty. See your dealer or your copy of the warranty for complete details on the New Vehicle Limited Warranty.

In Arizona, Ford ESP is a Service Contract from Ford Motor Company, P.O. Box 6045, Dearborn, MI 48121. 1-800-392-FORD

Time/Mileage: _____

Price: \$ _____



WWW.FORD-ESP.COM

NORMAL

Scheduled Maintenance Plans



Premium Maintenance Plan and Extra Maintenance Plan for Ford, Lincoln and Mercury Vehicles

Extended Service Plan from



GENUINE PARTS • GENUINE SERVICE
GENUINE PEACE OF MIND

Scheduled Maintenance Gives You Genuine Peace of Mind from Ford

We want you to be completely satisfied with your vehicle ownership experience. That's where ESP Scheduled Maintenance Plans come in. Scheduled Maintenance Plans give you the assurance that your vehicle has the protection it needs. We'll use genuine parts and genuine service to keep your vehicle running at its best. All this and competitive pricing add up to genuine peace of mind!

Mile After Mile After Mile ...

Premium Maintenance Plan and Extra Maintenance Plan give you the security of knowing that your vehicle is getting the proper maintenance when it needs it. The plan will optimize your vehicle's performance and help you protect your investment, keeping you confident and on the road longer.

From Ford Motor Company

With ESP, you're confident knowing you're covered at over 4,600 Ford, Lincoln and Mercury dealers in the U.S. and Canada.

Confidence for the Road

How Premium Maintenance Plan and Extra Maintenance Plan can work for you:

- Covers normal scheduled maintenance
- Normal Scheduled Maintenance provides maintenance services every 5,000 miles or 6 months*
- All maintenance replacements are made with Original Equipment Manufacturers (OEM) parts

Premium Maintenance Plan and Extra Maintenance Plan are Ideal if You ...

- Want to ensure that your vehicle is maintained properly
- Want to help resale or lease-end value
- Want to help protect yourself against the rising costs of maintenance service

*6.0-liter diesel maintenance services provided every 7,500 miles

Normal Maintenance Schedule

The Normal Maintenance Schedule example shows you the type of coverage that Premium Maintenance Plan and Extra Maintenance Plan provide. Your actual plan will be based on your Ford, Lincoln or Mercury vehicle's maintenance needs as indicated in your Owner's Scheduled Maintenance Guide.

Multi-point Inspection for Normal Maintenance Schedules

All Vehicles

- Check and Fill:
 - Window Washer Fluid
 - Coolant Recovery Reservoir
 - Power Steering Fluid
 - Transmission Fluid
 - Clutch Reservoir Fluid (Truck Only)
- Check and Adjust Air Pressure in All Tires
- Visually Inspect Exhaust System
- Check Operation of Horn, Exterior Lamps, Turn Signals and Hazard Warning Lights
- Visually Inspect Cooling System
- Check Windshield Washer Spray and Wiper Operation
- Inspect Halfshaft Boots (If Equipped)
- Check Parking Brake
- Check and Lubricate All Hinges, Latches and Locks and Locks
- Check Battery Connections
- Check and Lubricate Door Weather Strips

Diesel

- Check and Drain Fuel/Water Separator

Normal Maintenance Schedule*

EVERY 5,000 MILES

All Vehicles

- Change Engine Oil and Replace Oil Filter
- Inspect and Rotate Tires
- Perform Multi-point Inspection
 - Check and Fill:
 - Window Washer Fluid
 - Coolant Recovery Reservoir
 - Power Steering Fluid
 - Transmission Fluid
 - Clutch Reservoir Fluid (Truck Only)
 - Check and Adjust Air Pressure in All Tires
 - Visually Inspect Exhaust System
 - Check Operation of Horn, Exterior Lamps, Turn Signals and Hazard Warning Lights
 - Visually Inspect Cooling System
 - Check Windshield Washer Spray and Wiper Operation
 - Inspect Halfshaft Boots (If Equipped)
 - Check Parking Brake
 - Check and Lubricate All Hinges, Latches and Locks
 - Check Battery Connections
 - Check and Lubricate Door Weather Strips
 - Check and Drain Fuel/Water Separator (Diesel)

Diesel

- Check Air Filter Minder, Replace Filter as Required

EVERY 15,000 MILES

Includes maintenance items from 5,000 miles

All Vehicles

- Inspect Automatic Transmission Fluid Level
- Inspect Engine Cooling System, Hoses and Clamps
- Inspect Steering Linkage, Ball Joints, Suspension and Driveshaft
- Inspect Brake System
- Replace Cabin Air Filter (If Equipped)
- Replace Green Engine Coolant (At 45,000 Miles)
- Perform Multi-point Inspection
 - Check and Fill:
 - Window Washer Fluid
 - Coolant Recovery Reservoir
 - Power Steering Fluid
 - Transmission Fluid
 - Clutch Reservoir Fluid (Truck Only)
 - Check and Adjust Air Pressure in All Tires
 - Visually Inspect Exhaust System
 - Check Operation of Horn, Exterior Lamps, Turn Signals and Hazard Warning Lights
 - Visually Inspect Cooling System
 - Check Windshield Washer Spray and Wiper Operation
 - Inspect Halfshaft Boots (If Equipped)
 - Check Parking Brake

- Check and Lubricate All Hinges, Latches and Locks
- Check Battery Connections
- Check and Lubricate Door Weather Strips
- Check and Drain Fuel/Water Separator (Diesel)

Light Trucks, SUVs and Vans

- Inspect and Lubricate Ball Joints (4x2 Vehicles, Except F-450/F-550)
- Inspect and Lubricate Steering Linkage (E-Series and F-Series, Expedition, Navigator and Excursion)

Diesel

- Add 8-10 oz. of FW 15 Coolant Additive
- Replace Fuel Filter

Compressed Natural Gas/Liquid Propane Gas

- Inspect Fuel Filter

EVERY 30,000 MILES

Includes maintenance items from 15,000 miles

All Vehicles

- Replace Engine Air Filter
- Replace Fuel Filter
- Inspect Complete Exhaust System and Heat Shields
- Perform Automatic Transmission/Transaxle Service
- Inspect Accessory Drive Belts (Villager and Escort)
- Replace Climate-controlled Seat Filters (Navigator, If Equipped)
- Change Manual Transmission Fluid (At 60,000 Miles)
- Lubricate and Adjust 4x2 Wheel Bearings, Replace Grease Seals (At 60,000 Miles)
- Inspect NGV Tanks (At 60,000 Miles, If Equipped)
- Perform Multi-point Inspection
 - Check and Fill:
 - Window Washer Fluid
 - Coolant Recovery Reservoir
 - Power Steering Fluid
 - Transmission Fluid
 - Clutch Reservoir Fluid (Truck Only)
 - Check and Adjust Air Pressure in All Tires
 - Visually Inspect Exhaust System
 - Check Operation of Horn, Exterior Lamps, Turn Signals and Hazard Warning Lights
 - Visually Inspect Cooling System
 - Check Windshield Washer Spray and Wiper Operation
 - Inspect Halfshaft Boots (If Equipped)
 - Check Parking Brake
 - Check and Lubricate All Hinges, Latches and Locks
 - Check Battery Connections
 - Check and Lubricate Door Weather Strips
 - Check and Drain Fuel/Water Separator (Diesel)

Compressed Natural Gas/ Liquid Propane Gas

- Inspect Fuel Tank

Scheduled Maintenance Plan Coverage

Features	Premium Maint. Plan	Extra Maint. Plan
Scheduled Maintenance Coverage	Yes	Yes
Major Component Coverage	No	No
Wear Item Coverage	Yes	No
Deductible per Repair Visit	\$0	\$0
Transportation Reimbursement	Yes ¹	Yes ¹
Roadside Assistance	No	No
Transferable to Subsequent Owner	\$50 ²	\$50 ²

¹First-day rental option is available

²Transfer fees may vary by state. See your Dealer for details.

Time and Mileage Options

Premium Maintenance Plan and Extra Maintenance Plan are available in these time and mileage options. Coverage begins at the signature date and current mileage. Choose the plan that best matches your driving habits.

AVAILABLE PREMIUM MAINTENANCE PLAN AND EXTRA MAINTENANCE PLAN SCHEDULED MAINTENANCE INTERVALS

Miles	2 Years	3 Years	4 Years	5 Years	6 Years
26,000	◇				
30,000	◇				
36,000	◇	◇			
45,000		◇			
50,000			◇		
60,000			◇		
75,000				◇	◇
100,000				◇	◇

*6.0-liter diesel maintenance services provided every 7,500 miles

Certain restrictions and exclusions apply. See your dealer for details or refer to your plan provisions.